

# FAQS

Frequently Asked Questions for BDF 2025



## WHAT ARE THE DATES FOR THE 2025 FESTIVAL?

Friday 7<sup>th</sup> March

Saturday 8<sup>th</sup> March

Sunday 9<sup>th</sup> March

## WHERE WILL THE FESTIVAL BE HELD IN 2025?

BDF 2025 will be held at the Oaks Lawn area of Pioneer Park. The Festival event area is fenced and includes Sponsor Displays, the Kids Zone, the Food Court, Bars, Market Stalls and the Main Stage for bands.

## WHAT IS THE WALKING DISTANCE FROM THE TOWN CENTRE TO THE FESTIVAL SITE?

It is 1.4Km's from the Clock Tower, Mafeking Square to the Pedestrian Entrance off Cobden Street.

## CAN I BYO MY OWN FOOD AND DRINKS?

You are permitted to BYO personal amounts of food. BYO Alcohol is NOT PERMITTED into the Festival Precinct. You will need to present all bags to security at the gate. Please no glass in the park.

## CAN I BUY FOOD AND DRINKS?

Yes. There will be a variety of food stalls selling a range of foods for all diets and budgets. There will also be bars selling alcohol – including gluten free options. BDF will outsource the alcohol sales to a service provider and will work with them to keep the prices as low as possible. BDF will receive a percentage of any profits.

## WHAT TYPE OF TICKETS ARE THERE AND HOW MUCH ARE THEY?

An **Adult RESERVED SEATING 3 Day Festival Pass** is \$350 and allows 3 days access to the Event area during the Festival opening hours + exclusive access to the Reserved Seating area where your chair awaits. This area has its own Bar and toilets accessible only to RS and Sponsor pass holders. Appropriate tamperproof wristbands will be issued and will need to be worn for the duration of the Festival.

An **U18 RESERVED SEATING 3 Day Festival Pass** is \$170 and allows 3 days access to the Event area during the Festival opening hours + exclusive access to the Reserved Seating area where your chair awaits. This area has its own Bar and toilets accessible only to RS and Sponsor pass holders. Appropriate tamperproof wristbands will be issued and will need to be worn for the duration of the Festival.

An **Adult GENERAL ADMISSION 3 Day Festival Pass** is \$195 and allows 3 days access to the Event area during the Festival opening hours. A tamperproof wristband will be issued and will need to be worn for the duration of the Festival.

An **Adult GENERAL ADMISSION Day Pass** is \$100 for any given single day during the Festival period. A coloured day wristband will be issued and will need to be worn while inside the Festival precinct.

A **Youth (15-17) GENERAL ADMISSION 3 Day Festival Pass** is \$95 and allows 3 days access to the Event area during the Festival opening hours. A tamperproof wristband will be issued and will need to be worn for the duration of the Festival. As part of our Youth Policy the name and contact number of the parent / guardian of this patron must be provided and the patron must provide proof of age. Youth must be accompanied by their parent / guardian each time they pass through the festival gates.

A **Youth (15-17) GENERAL ADMISSION Day Pass** is \$50 for any given single day during the Festival period. A coloured day wristband will be issued and will need to be worn while inside the Festival precinct. As part of our Youth Policy the name and contact number of the parent / guardian of this patron must be provided and the patron must provide proof of age. Youth must be accompanied by their parent / guardian each time they pass through the festival gates.

## DO I NEED TO BUY FESTIVAL PASSES FOR MY CHILDREN UNDER 15?

No. All children (under 15 years old) are free of charge, however must be accompanied by a parent / guardian. Your kids must be registered to receive a RED tamperproof wristband which must be worn for the duration of the festival. Children must be accompanied by their parent / guardian each time they pass through the festival gates.

## DO UNDER 18 PATRONS NEED TO BE ACCOMPANIED BY AN ADULT TO ENTER THE FESTIVAL PRECINCT, EVEN AFTER THEY HAVE RECEIVED A WRISTBAND?

YES. All patrons under 18 must be accompanied by their parent / guardian EVERYTIME they enter through the Festival gates.

## DO I STILL NEED TO BUY INDIVIDUAL TICKETS FOR THE OTHER EVENTS : THE COTTON BALL RUN, COOPER CARD RUN, CRUISE FOR A CURE, WHITER DAYS LADIES DAY OUT?

Yes. You will still need to purchase separate tickets for these events.

## WHEN WILL THE FESTIVAL PASSES AND EVENT TICKETS GO ON SALE?

Tickets are on sale now.

## DO I NEED TO PRE-PURCHASE MY FESTIVAL PASSES ONLINE?

We strongly encourage you to pre-purchase your Festival passes online as it will assist us greatly with planning, budgeting and site capacity limits. There will also be capacity limits on the **Cooper Card Run**, **Cruise Lunch** and **BABES** as per previous years. Subject to availability, all ticket types can be purchased from the event site during Festival hours.

## I'VE ORDERED MY FESTIVAL PASS AND EVENT TICKETS ONLINE, HOW DO I COLLECT MY WRISTBAND/S?

Head straight to the Festival entrance gate where a friendly volunteer will scan your ticket and issue your tamperproof wristband/s. All patrons over 15 will require proof of age ID. Please be prepared to present all bags to security at the gate.

**Please Note:** There is no replacement for a lost or stolen wristband; the only way they can be removed is with scissors. Wristbands cannot be transferred to friends.

## WHAT TIME WILL THE GATES TO THE FESTIVAL EVENT AREA OPEN?

Friday 4pm / Saturday 9am / Sunday 9am

## ARE THERE PASSOUTS?

Once you are wearing your wristband, you may enter and exit the Event area as many times as you like during opening hours. You will need to go through the bag check area each time you enter the event area. All patrons under 18 must be accompanied by a parent / guardian EVERYTIME they enter through the Festival gates.

## WHAT FORM OF ID WILL I NEED AT THE FESTIVAL?

18+ you will need either a current valid Australian Driver's Licence (with photo), a current Passport, Government Issued Proof of Age card, International Driver's Licence (must contain a photograph). Youth (under 15) must provide proof of age IE Student ID. Children (under 15) will be admitted free but must be registered and accompanied by a parent / guardian to obtain a minor's wristband which must be worn at all times while in the festival event area.

## IS THERE A RAFFLE?

Yes, we have 6000 tickets for 6 great prizes and raffle tickets are on sale now.

## I'VE BOUGHT A RAFFLE TICKET, DO I STILL NEED TO BUY AN FESTIVAL PASS TO COME IN TO SEE THE RAFFLE DRAWN?

Thank you for supporting us with a raffle ticket purchase and good luck! Yes, you will still need to have purchased either a 3 Day Festival Pass or a Sunday Day Festival Pass to enter the Event area for the draw.

## DO I NEED TO BE PRESENT AT THE FESTIVAL TO WIN A PRIZE IN THE RAFFLE?

No, you do not need to be present to win. All winners notified by telephone.

But wouldn't it be great to be there and hear your name called out!?!

## DO YOU NEED VOLUNTEERS? AND IF SO, WHAT JOBS ARE THERE?

YES please! We need volunteers to do jobs like raffle ticket and merchandise sales, box office and entrance gates. Volunteers registration are open now. Please note that all volunteers still need to purchase an event ticket to attend as a patron before or after working as a volunteer.

## **DO YOU NEED SPONSORS? HOW CAN I SPONSOR A BAND OR EVENT?**

YES! We need will always need sponsors or we simply will not be able to put the event on. Please contact us at [info@brighterdays.org.au](mailto:info@brighterdays.org.au) to register your interest in sponsorship.

## **HOW CAN I GET TO THE EVENT SITE FROM MY ACCOMMODATION?**

Shuttle buses will run on a loop from popular areas around the township to and from the Event site during open hours. Keep an eye on our website and Face Book for the release of the stops and schedule. A bus pass is \$15 Adult \$6 U18 and has unlimited use.

## **WILL THERE BE BUSES RUNNING TO AND FROM NEIGHBOURING TOWNS?**

Yes. Keep an eye on our website and Face Book for the release of the schedule.

## **IS THERE PARKING AT PIONEER PARK?**

Yes, there is free parking on site, however we encourage the use the of the shuttle bus service provided.

## **CAN I LEAVE MY CAR IN THE CAR PARK OVERNIGHT?**

Yes, you may leave your car in the car park overnight. There will be security on site overnight however no responsibility is taken for vehicles left overnight.

## **CAN I SLEEP IN MY CAR IN THE CAR PARK OVERNIGHT?**

**NO** camping, including sleeping in vehicles, is permitted on council land in the Alpine Shire. This includes all areas of Pioneer Park.

## **CAN WE CAMP AT PIONEER PARK?**

**NO** camping, including sleeping in vehicles, is permitted on council land in the Alpine Shire. This includes all areas of Pioneer Park.

## **ARE THERE FAMILY AND KIDS ACTIVITIES IN THE EVENT AREA?**

Yes, there is a Kids Zone in the event area.

## **CAN I BRING A POP UP/GAZEBO?**

No.

## **WILL THERE BE ALCOHOL FOR SALE?**

Yes. There will be bars onsite selling a range of low cost alcohol.

## **I HAVE ALLERGIES. WILL THERE BE ALLERGEN FREE FOOD OPTIONS AVAILABLE?**

There will be a variety of food stalls selling a range of foods for all diets and budgets. You may also BYO your own food should you have concerns regarding the availability of suitable allergen free options.

## **IS THERE SHADE AT THE EVENT AREA?**

Yes. The event area is a wide, flat area with lots of trees and plenty of space.

## **WILL THERE BE A CHAIR FREE AREA IN FRONT OF THE STAGE LIKE IN PREVIOUS YEARS?**

Yes, there will be a chair exclusion zone in front of the stage so wear your dancing shoes!

## **WILL THERE BE DISABLED FACILITIES?**

Yes. There will be an accessible viewing space set aside for disabled patrons and disabled toilets.

## **CAN I SMOKE OR VAPE AT THE FESTIVAL?**

There is no smoking, no vaping or E-Cigarettes except in designated areas.

## **CAN I BRING MY DOG TO THE FESTIVAL?**

No. Only service animals with appropriate accreditation permitted. Please be prepared to show proof of your animals' accreditation.

**\* NO GLASS \* NO PATCH CLUBS \* NO SHOPPING TROLLEYS \***

**\* NO GAZEBO'S \*NO BYO \* NO DOGS\***

**Unruly or Anti-social behavior will not be tolerated**