

FAQS

Frequently Asked Questions for BDF 2020



WHAT ARE THE DATES FOR THE 2020 FESTIVAL?

Friday 6th March
Saturday 7th March
Sunday 8th March

WHERE WILL THE FESTIVAL BE HELD IN 2020?

BDF 2020 will be held at the newly developed Oaks Lawn area of Pioneer Park. The Festival event area will be fenced and include Harley Central, the Kids Zone, the Food Court and Bars, Market Stalls and of course the Main Stage for bands.

WHY HAS THE FESTIVAL MOVED?

The Festival has been growing each year and we simply cannot fit at Howitt Park any more.

WHAT IS THE WALKING DISTANCE FROM THE TOWN CENTRE TO THE NEW FESTIVAL SITE?

It is 1.4Km's from the Clock Tower, Mafeking Square to the Pedestrian Entrance off Cobden Street.

WILL THE STAGE BE ON THE FOOTY OVAL?

No. The Stage will be in the newly development Oaks Lawn area with lots of space and shade.

CAN I BYO MY OWN FOOD AND DRINKS?

Yes. You are permitted to BYO personal amounts of food and drinks including alcohol. Please no glass in the park.

CAN I BUY FOOD AND DRINKS?

Yes. There will be a variety of food stalls selling a range of foods for all diets and budgets. There will also be bars selling alcohol.

WHY DO WE HAVE TO PAY TO SEE THE BANDS IN 2020 WHEN IT'S ALWAYS BEEN FREE IN OTHER YEARS?

Because the unavoidable move to the Oaks Lawn at Pioneer Park brings with it an increase in logistic and compliance costs. At the end of the day, we are still a fundraising foundation and we'd like to ensure we are able to still make a significant contribution to our charities.

WHAT ARE SOME OF THE EXTRA COSTS?

New site plans, additional fencing, more mobile toilets, more portable lighting, more generators, new waste management plan, RSA officers, more security, more first aid, shuttle buses, new traffic management plans, new noise management plan.

WHAT TYPE OF TICKETS ARE THERE AND HOW MUCH ARE THEY?

An adult **Weekend Entertainment Pass** is \$100 and gives you 3 days access to the Event area during the Festival opening hours. You will be issued a tamperproof wristband that will need to be worn for the duration of the Festival.

An adult **Day Entertainment Pass** is \$50 for any given single day during the Festival period. You will be issued with a day wristband.

WHAT IS INCLUDED IN MY WEEKEND ENTERTAINMENT PASS?

Each adult weekend pass gives:

- 1 x entry to the Event area during Festival hours
- 1 x entry into the **Bike or Car Show 'n Shine**,
- 1 x team entry in **The Amazing Chase**,
- Entry to the **Sounds of Silence Disco** for your registered minors,
- 1 x entry into the **CASH DOOR PRIZE**

DO I STILL NEED TO BUY INDIVIDUAL TICKETS FOR THE OTHER EVENTS LIKE THE COOPER CARD RUN AND BABES LUNCH ETC?

Yes. You will still need to purchase separate tickets for the **Cotton Ball Run, Cooper Card Run, Cruise for a Cure, Babes Lunch.**

DO I NEED TO BUY ENTERTAINMENT PASSES FOR MY CHILDREN?

No. All minors (under 18 years old) are free of charge, however must be accompanied by a responsible adult. For our statistics, please register your kids for their free 'minor' wristbands when purchasing Adult tickets.

WHEN WILL THE ENTERTAINMENT PASSES AND EVENT TICKETS GO ON SALE?

We hope to have all tickets for sale online by 1st November 2019.

DO I NEED TO PRE-PURCHASE MY ENTERTAINMENT PASS ONLINE?

We encourage you to pre-purchase your entertainment pass as it will assist us greatly with planning and budgeting. There will be capacity limits on the **Cooper Card Run** and the **Babes Lunch** as per previous years. Subject to availability, all ticket types can be purchased from the event site during Festival hours.

I'VE ORDERED MY ENTERTAINMENT PASS AND EVENT TICKETS ONLINE, HOW DO I COLLECT MY WRISTBAND/S?

Head to the onsite box office with a copy of your ticket registration to collect your tamperproof wristband/s. Each adult entertainment pass will require proof of age ID.

Please Note: There is no replacement for a lost or stolen wristband; the only way they can be removed is with scissors. Wristbands cannot be transferred to friends.

WHAT TIME WILL THE GATES TO THE FESTIVAL EVENT AREA OPEN?

Friday 4pm / Saturday 8am / Sunday 8am

ARE THERE PASSOUTS?

Once you are wearing your wristband, you may enter and exit the Event area as many times as you like during opening hours. You will need to go through the bag check area each time you enter the event area.

WHAT FORM OF ID WILL I NEED AT THE FESTIVAL?

18+ you will need either a current valid Australian Driver's Licence (with photo), a current Passport, Government Issued Proof of Age card, International Driver's Licence (must contain a photograph). Minors (under 18) will be admitted free but must be accompanied by a responsible over 18 adult to obtain a minor's wristband which must be worn at all times while in the festival event area.

WILL THERE STILL BE A RAFFLE?

Yes, we have 4000 tickets for 4 great prizes and raffle tickets will go on sale on 1st Nov 2019.

I'VE BOUGHT A RAFFLE TICKET, DO I STILL NEED TO BUY AN ENTERTAINMENT PASS TO COME IN TO SEE THE RAFFLE DRAWN?

Thank you for supporting us with a raffle ticket purchase and good luck! Yes, you will still need to have purchased either a Weekend Entertainment Pass or a Sunday Day Entertainment Pass to enter the Event area for the raffle draw.

DO I NEED TO BE PRESENT AT THE FESTIVAL TO WIN A PRIZE IN THE RAFFLE?

No, you do not need to be present to win. All winners notified by telephone. But wouldn't it be great to be there and hear your name called out!?!

DO YOU STILL NEED VOLUNTEERS? AND IF SO, WHAT JOBS ARE THERE?

YES! This is still the same festival that we know and love dedicated to raising funds for children's charities. We still need volunteers to do all the same jobs that we've needed in the past – like raffle ticket and merchandise sales, with some extras like Car Park attendant and RSA Officers. Volunteers registration and position details will be release as soon as possible.

DO YOU STILL NEED SPONSORS? HOW CAN I SPONSOR A BAND OR EVENT?

YES! We still need sponsors or we simply will not be able to put the event on. Please contact us at info@brighterdays.org.au to register your interest in sponsorship.

HOW CAN I GET TO THE EVENT SITE FROM MY ACCOMMODATION?

Shuttle buses will run on a loop from popular areas around the township to and from the Event site during open hours. Keep an eye on our website and Face Book for the release of the stops and schedule.

WILL THERE BE BUSES RUNNING TO AND FROM NEIGHBOURING TOWNS?

Yes. Keep an eye on our website and Face Book for the release of the schedule.

IS THERE PARKING AT PIONEER PARK?

Yes, there is free parking on site, however we encourage the use the of the shuttle bus service provided.

CAN I LEAVE MY CAR IN THE CAR PARK OVERNIGHT?

Yes, you may leave your car in the car park overnight. There will be security on site overnight however no responsibility is taken for vehicles left overnight.

CAN I SLEEP IN MY CAR IN THE CAR PARK OVERNIGHT?

No camping, including sleeping in vehicles, is permitted on council land in the Alpine Shire. This includes all areas of Pioneer Park.

CAN WE CAMP AT PIONEER PARK?

No camping, including sleeping in vehicles, is permitted on council land in the Alpine Shire. This includes all areas of Pioneer Park.

ARE THERE STILL FAMILY AND KIDS ACTIVITIES IN THE NEW EVENT AREA?

Yes, there will be an even bigger Kids Zone in the new event area as we have more room!

CAN I BRING A POP UP/GAZEBO?

No.

WILL THERE BE ALCOHOL FOR SALE?

Yes. There will be bars onsite selling a range of low cost alcohol.

I HAVE ALLERGIES. WILL THERE BE ALLERGEN FREE FOOD OPTIONS AVAILABLE?

There will be a variety of food stalls selling a range of foods for all diets and budgets. You may also BYO your own food should you have concerns regarding the availability of suitable allergen free options.

IS THERE SHADE AT THE NEW EVENT AREA?

Yes. The new event area is a wide, flat area with lots of trees and plenty of space.

WILL THERE BE A CHAIR FREE AREA IN FRONT OF THE STAGE LIKE IN PREVIOUS YEARS?

Yes, there will be a chair exclusion zone in front of the stage so wear your dancing shoes!

WILL FRIDAY NIGHT STILL BE OUTSIDE THE ALPINE HOTEL?

No. All the entertainment will be at the new Event area on Oaks Lawn at Pioneer Park.

WILL THERE BE DISABLED FACILITIES?

Yes. There will be an accessible viewing space set aside for disabled patrons and disabled toilets.

WILL THE BABES LUNCH STILL BE AT BOYTON'S FEATHERTOP ON BOTH SAT & SUN?

Yes.

**** NO GLASS * NO PATCH CLUBS * NO SHOPPING TROLLEYS * NO GAZEBO'S ****

Unruly or Anti-social behaviour will not be tolerated

BRIGHTER DAYS FOUNDATION SUPPORTING CHILDRENS CHARITIES